

AP RESEARCH

CUSTOMER SERVICE REP ALIGNMENT

For any questions related to **Merchandise Sales Reporting** or to have a disabled Merchandise Reporting account or password reset, please email BTVSSMERCH@bonton.com.

To have a disabled **Accounts Payable Account Access** or password reset, please email BTVSS@bonton.com.

Please see our listing of AP Research Customer Service Representatives shown below:

Director AP & Vendor Relations: Melissa Snyder
Phone 717 751 8853
Email Melissa.Snyder@bonton.com

AP Merchandise Manager: Angela Moore
Phone 717 751 8830
Email Angela.Moore2@bonton.com
HFC (P&G)

AP Vendor Relations Supervisor: Bonnie Shettle
Phone 717 751 8843
Email Bonnie.Shettle@bonton.com

Vendors: Clarins, Interparfums, Puig, G III, Jones Apparel Group, Estee Lauder, VF Imagewear, Whalen, Michael Kors, L'Oréal and eCard

AP Customer Service Rep: Rebecca Davis
Phone 717 751 8832
Email Rebecca.Davis@bonton.com

Vendors: A,B,C,D,E,F,G,H,I,J,K, M Block, Heritage Home (Thomasville, Broyhill, Lane, Hickory Chair) and all numeric vendors (i.e. 1224 Ultra Dress)

AP Customer Service Rep: Barbara Stayman
Phone 717 751 8823
Email Barbara.Stayman@bonton.com

Vendors: L,M,N,O,P,Q,R,S,T,U,V,W,X,Y and Z

AP Merchandise Coordinator: Amanda Snyder
Phone 717 751 8835
Email Amanda.Snyder@bonton.com

Vendors: Close to Home, Hallmark

AP Research Administrator: Susan Miller
Phone 717 751 8834
Email Susan.Miller@bonton.com

AP Research Administrator: Renee Seidenstricker
Phone 717 751 8865
Email Renee.Seidenstricker@bonton.com

Vendors: All Import Vendors

Expense/Service Vendors
Email expense@bonton.com

Note: All vendor assignments are based on the first letter of the first name of the vendor. For example, Charles Komar is assigned to Letter C (Rebecca), not Letter K (Barb)