

AP RESEARCH CUSTOMER SERVICE REP ALIGNMENT

For any questions related to **Merchandise Sales Reporting** or to have a disabled Merchandise Reporting account or password reset, please email BTVSSMERCH@bonton.com.

To have a disabled **Accounts Payable Account Access** or password reset, please email BTVSS@bonton.com.

Please see our listing of AP Research Customer Service Representatives shown below:

AP Merchandise Manager	Angela Moore
Phone	717-751-8830 or internal ext 2130
Email	Angela.Moore2@bonton.com
	Jones Apparel Group, Estee Lauder Corp. , L'Oreal, Clarins, Puig, Tempurpedic, & Under Armour
AP Vendor Relations Supervisor	Bonnie Shettle
Phone	717-751-8843 or internal ext 2143
Email	Bonnie.Shettle@bonton.com
	Letters A, B, C, GIII, Interparfums, & All Expense Vendors
AP Customer Service Rep	Pat Gentzler
Phone	717-751-8835 or internal ext 2135
Email	PGentzler@bonton.com
	Letters D, E, F, G, H, I, J, K, M Block, Heritage Home(Thomasville, Broyhill, Lane, & Hickory Chair)
AP Customer Service Rep	Barb Stayman
Phone	717-751-8823 or internal ext 2123
Email	Barbara.Stayman@bonton.com
	Letters L, M, N, O, P & Q and all numeric vendors (i.e. 1224 Ultra Dress)
AP Customer Service Rep	Kylene White
Phone	717-751-8832 or internal ext 2132
Email	Kylene.White@bonton.com
	Letters R, S, T, U, V, W, X, Y, Z & all divisions of PVH
AP Research Administrator	Susan Miller
Phone	717-751-8834
Email	Susan.Miller@bonton.com
	All Import Letters of Credit and Wire Transfers
AP Research Administrator	Renee Seidenstricker
Phone	717-751-8865
Email	RSeidenstricker@bonton.com
	All Import Letters of Credit and Wire Transfers
Director AP & Vendor Relations	Melissa Snyder
Phone	717-751-8853 or internal ext 2153
Email	Melissa.Snyder@bonton.com

Note: all vendor assignments are based on the first letter of the first name of the vendor. For example, Charles Komar is assigned to Letter C (Bonnie), not Letter K (Pat).